



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

NOV 0 8 2001

Docket No. 9230.00

**INFORMATION
DISCLOSURE STATEMENT**

Application of

Nicholas Heard

Serial No. 09/865,828

Filed: **May 24, 2001**

Confirmation No.: 5577

Group Art Unit: 2621

Examiner: **Unknown**

**FOR: METHOD AND APPARATUS FOR DETERMINING ONE OR MORE
STATISTICAL ESTIMATORS OF CUSTOMER BEHAVIOR**

Technology Center 2600

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CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231 on NOV 0 8 2001 (Date of Deposit).


Shirley Doll

Assistant Commissioner for Patents
Washington, D.C. 20231

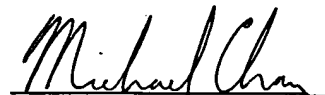
Sir:

In accordance with 37 CFR 1.56 and 1.97-1.98 with regard to the above-named application, please find enclosed a copy of the reference(s) listed on the enclosed form entitled "List of Patents and Publications For Applicant's Information Disclosure Statement".

The above reference(s) was/were cited in a Search Report from the GB Patent Office with regard to a application corresponding to the named US application.

A copy of the Search Report is enclosed herewith.

Respectfully submitted,



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Nicholas Heard

GROUP

2621

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FOREIGN PATENT DOCUMENTS

OTHER

ART (Including Author, Title Date, Pertinent Pages, etc.)

EXAMINER

DATE CONSIDERED

(Information Disclosure Statement -Section 9 PTO-1449 (Modified) [6-1]-page 1 of 1)